
DISTRICT GOVERNMENT SERVICES

Access HelpLine

The Access HelpLine at 1(888)7WE-HELP or 1-888-793-4357 is the easiest way to get connected to services provided by the Department of Behavioral Health (DBH) and its certified behavioral health care providers. This 24-hour, seven-day-a-week telephone line is staffed by behavioral health professionals who can refer a caller to immediate help or ongoing care. The Access Helpline can activate mobile crisis teams to respond to adults and children who are experiencing a psychiatric or emotional crisis and are unable or unwilling to travel to receive behavioral health services.

DC Health Link

DC Health Link offers health insurance from 3 UnitedHealth Companies, 2 Aetna Companies, CareFirst BlueCross BlueShield, and Kaiser. Approximately 100,000 people have private health insurance through DC Health Link and this includes more than 5,000 District small businesses, approximately 11,000 designated Congressional staff and Members of Congress, and thousands of District residents. To enroll or learn more visit dchealthlink.com.

DC Healthcare Alliance

The DC Healthcare Alliance (“the Alliance”) is a health coverage program that is offered to individuals and families who are not eligible for Medicaid. The Alliance is a locally funded program that includes a range of health care services to include primary care services, doctor visits, prescription drugs, dental services and wellness programs. To be eligible for the Alliance, you must be a resident of the District of Columbia, have no other health insurance, including Medicaid and Medicare and meet a certain income threshold. Learn if you qualify by visiting dhcf.dc.gov/service/health-care-alliance.

DC Healthy Families

DC Healthy Families is a program that provides free health insurance to DC residents who meet certain income and U.S. citizenship or eligible immigration status to qualify for DC Medicaid. The DC Healthy Families program covers doctor visits, vision and dental care, prescription drugs, hospital stays, and transportation for appointments. DC Healthy Families also offers special programs for newborn babies, children with disabilities or special health care needs, and people with HIV and AIDS. Learn if you qualify by visiting dhcf.dc.gov/node/892092.

GetCheckedDC

GetCheckedDC is the District's free program that provides residents with confidential, convenient testing for both HIV and sexually transmitted diseases (STDs). Learn more at getcheckeddc.org or (202) 741-7692.

The Immigrant Children's Program

The Immigrant Children's Program (ICP) is a health coverage program that is offered to children under age 21 who are not eligible for Medicaid due to citizenship or immigration status. The ICP includes a range of health care services to include primary care services, doctor visits, prescription drugs, dental services, and wellness programs. To be eligible for the ICP, you must be a resident of the District of Columbia, have no other health insurance, including Medicaid and Medicare and meet a certain income threshold. Services covered under the Immigrant Children Program are very similar to the services covered under Medicaid for children under age twenty-one (21). Learn if you qualify by visiting dhcf.dc.gov/service/immigrant-childrens-program.

LinkUDMV.org

LinkUDMV.org is an online directory to help people find a full range of services offered by medical and community providers, including health, sexual health, food/nutrition, housing, transportation, financial assistance, education, and employment in the Metropolitan area.

MyRecovery\DC

MyRecovery\DC features the stories of men and women who have faced addiction. Their stories highlight their treatment and recovery journeys. Visit myrecoverydc.org to gain access to Certified Peer Specialist and services.

Post-Exposure Prophylaxis (PEP) Hotline

The District's Post-Exposure Prophylaxis (PEP) Hotline is a resource for people who may have been exposed to HIV. PEP is emergency medication taken to prevent HIV and has to be started within 72 hours of a possible exposure. The DC PEP Hotline is open 24 hours a day/7 days a week, and can be reached by calling (202) 299-3PEP (3737). Learn more at GetPEPDC.org

Support Services

Department of Aging and Community Living (DACL)

DACL serves District residents 60 and older, adults living with disabilities, and those who care for them. To learn more about Senior Wellness Centers, transportation, and nutrition services, visit dacl.dc.gov or call (202) 724-5626.

Healthcare Education Resources

Information on the topics below and others can be accessed by visiting dchealth.dc.gov/page/community-health-administration or calling (202) 442-5925.

- Health and Sexuality Education
- Violence Prevention and Education
- Teen Pregnancy Prevention Initiative
- Children and Youth with Special Health Care Needs Initiative

Help Me Grow DC (HMG DC)

HMG DC is for pregnant moms and families with children living in DC ages 0–5 years old. The program offers mothers and expectant mothers a place to learn about and identify developmental and/or behavioral concerns and then be connected to community-based developmental and behavioral services and supports. If you are concerned about a child’s development or are an expecting mother visit dchealth.dc.gov/service/help-me-grow-dc or contact 1-800-MOM-BABY (1-800-666-2229) to speak with a care coordinator.

Special Supplemental Nutrition Program for Women, Infants and Children (WIC)

WIC offers DC residents who are either pregnant or have a child 5 or younger free healthy food and nutrition education, immunization assessment and screening, breastfeeding resources and support referrals for additional care. For more information visit dchealth.dc.gov/service/special-supplemental-nutrition-program-women-infants-and-children-wic or contact (202) 442-5925.

Supplemental Nutrition Assistance Program Education (SNAP-Ed)

SNAP-Ed offers free nutrition and obesity prevention program for youth and adults. For more information, visit dchealth.dc.gov/service/supplemental-nutrition-assistance-program-education or contact (202) 442-5925.

Wellness Services

Cancer prevention, testing and referral services

To learn more about the kinds of cancer and the resources available to residents, please visit dchealth.dc.gov/service/cancer or contact (202) 442-9170.

COVID-19

Visit coronavirus.dc.gov to find more information on COVID-19.

HIV prevention and care services including the AIDS Drug Assistance Program (ADAP), free condoms, educational resources, and more

- To learn more about HIV and the services DC Health offers please visit dchealth.dc.gov/service/hivaids and enter your zip code to find services near you.
- To find out more or enroll in the AIDS Drug Assistance Program (ADAP) please visit dchealth.dc.gov/DC-ADAP or contact (202) 671-4815.
- For free condoms visit dchealth.dc.gov/service/condoms-and-condom-information.

Non-COVID related immunization services and assistance for children and adults

Please visit dchealth.dc.gov/service/immunization or contact (202) 576-7130.

STI(D)/HIV/Tuberculosis, Pregnancy or Hepatitis tests

To make an appointment at the DC Health and Wellness Center at 77 P Street NE, visit sexualbeing.org/dc-health-and-wellness-center or call (202) 741-7692.

DC Quitline

The DC Quitline (1-800-QUIT-NOW) helps District of Columbia residents quit smoking and enjoy life tobacco-free. The DC Quitline provides counseling support in several languages, including a local number (202-333-4488) directly connecting Spanish-speaking callers to Quit Coaches. The Quitline offers one-on-one support sessions with certified quit coaches by phone as well as support through text messages, web-based tools, and a quit guide. DC residents can also access up to 8 weeks of nicotine replacement patches or lozenges.

Vital Records

Birth or Death Certificates and Domestic Partnership Certificates

Walk-up services are available at
2201 Shannon Place SE, Washington, DC 20020

Monday and Tuesday: 9:00am–1:00pm

Wednesday: 9:00am–3:30pm

Thursday and Friday: 9:00am–1:00pm

Making an appointment is highly recommended, accomplished by visiting dchealth.dc.gov/vital-records.

Service wait times can be found at dcvsims.com/public/waittimes.

You can also Contact Vital Records at (202) 442-9303.